

# Cloud and Network connection

## Overview

Post-commissioning of a project, we would expect that the building services network has been connected, and an internet connection made available to our controller(s). If a local network connection hasn't yet been established, a router with an active SIM card will be left on site during the defects and liability period (DLP). Following the DLP period, the router will be deactivated, and a network connection will need to be setup.

If an internet connection is set up, a service and maintenance plan (SMP) by IEL can be added if requested. Intelligent Environments (IEL) recommends adding an SMP, as using the preventative tools available for DALI with zencontrol, your system can be proactively supported and maintained efficiently by identifying any points of failure and thus extending the life of the entire installation.

### NETWORK CONNECTION

If no local connection has been established, there are two options to set up an internet connection:

- Connecting to the local network. For network requirements, please see [here](#)
- Connecting via TRB router connection and purchasing data provided by IEL

Data provided by IEL 6-monthly charge (minimum charge)	Data provided by IEL Annual charge
\$210 ex GST	\$360 ex GST

- Prerequisite for a router connection is that a router is connected on site, and data is supplied. While data is supplied by IEL, and active, a router will remain on-site for use but remain property of IEL. When data is deactivated, the router will be returned to IEL at client cost.
- If you prefer to supply your own SIM with data, a router will be required, you may purchase a router by IEL (\$300 ex GST) or supply one yourself.

For ongoing supply of data, invoices will automatically be sent out as agreed, 6-monthly or annually, unless Intelligent Environments are notified. The service will continue until the client provides a minimum of one month's notice, that the supply of data will be cancelled on a set date.

Please contact [support@i-e.co.nz](mailto:support@i-e.co.nz) for further details.

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